

Please do anything you can to adequately fund the VRS 98-67. My parent's use the service and need it to stay independent. (They are both deaf individuals in their 80's) They want qualified interpreters that can tell exactly what a problem is by what they are saying. Many mistakes have been made in the past through CRS because my parents do not possess the correct English skills. CRS does a good job but they are limited by the way a deaf person types. This sometimes creates a huge misunderstanding by either my parents or the agency they have contacted. The communication is not clear. A qualified interpreter would understand in a minute what is being said and be able to correctly interpret the conversation. Thank you for your time.